

Enrollment Assistance Alert
Breaking News from Covered California

Subject line: Final Push! Help Consumers Cross the Finish Line through Feb 6



This week, high numbers of consumers will attempt to get assistance with enrollment, but will not be able to get enrolled in time. In the face of [stiffer penalties](#) this year, Covered California is committed to helping all consumers who attempted to find help cross the enrollment finish line.

Open Enrollment for 2016 coverage with a Covered California Health Plan ends on Sunday, January 31, 2016. As of Monday, February 1, 2016, consumers must report a life event that qualifies them for a [special enrollment period](#) if they wish to enroll.

However, between February 1 and February 6 [Certified Counselors](#) can help consumers who seek assistance from Certified Counselors to complete their Open Enrollment application. Certified Counselors should contact the [Consumer Service Center or CEC/PBE Help Line](#) for assistance with helping consumers complete their Open Enrollment applications during the Cross the Finish Line period.

1095 Training and Open Enrollment Update

Tomorrow, January 28, Covered California will be presenting a webinar as part of a series for outreach and sales partners. Attend this webinar to learn about 2016 updates to IRS 1095 Forms, new information on consumer APTC reporting and reconciliation, and how you can help consumers navigate the 2016 tax season. An Open Enrollment

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update will also be provided.

Mark your calendars:

Thursday, January 28
10:00 a.m. - 11:00 a.m.

[Register Here](#)

Review our Webinar Registration and Closed Captioning [Quick Guide](#) with instructions on how to register and access closed captioning. An updated [schedule](#) of upcoming webinars is now available for you to view online.

CEC/PBE Help Line Hours

Monday thru Friday, 8:00 a.m. to 8:00 p.m. (Open Enrollment extended hours)

Saturdays and Sundays, Closed
Phone: (855) 324-3147

Special Weekend Hours at CEC/PBE Help Line

Saturday, January 30, 2016, 8:00 a.m. to 5:00 p.m.

Sunday, January 31, 2016, 8:00 a.m. to 5:00 p.m.

NEW: Saturday, February 6, 2016, 8:00 a.m. to 6:00 p.m.

Special Weekend Hours at Consumer Service Center

Saturday, January 30, 2016, 8:00 a.m. to 6:00 p.m.

Sunday, January 31, 2016, 8:00 a.m. to 12:00 a.m.

Click [here](#) for the Open Enrollment schedule.

Important Dates for Your Calendar

- 1/28 – 1095 Training & Open Enrollment Update Webinar
- 1/31 – End of Open Enrollment
- 2/6 – Deadline for Cross the Finish Line

Upcoming Outages

- **UPDATED:** Sunday, February 7, from 12:30 a.m. to 6:00 a.m.